

Levelized Billing

Frequently asked questions

When is the best time to enroll? The ideal time to enroll is during the summer months, when bills are typically their lowest to allow you time to build up a credit to offset your heating expenses on your winter bills.

How do you figure out my monthly payment? We total the last 12 months of your electric bill history and divide that amount by 12 equal monthly payments. Whatever the amount, you'll end up paying only for the energy you actually use. Any overpayment or underpayment will be resolved through adjustments to your Levelized Billing amount.

What happens if I cancel my enrollment in Levelized Billing while still remaining an NEC service member? If you've used more power than you've paid for, the total amount due will be due by your current "due by" date. If you've paid for more power than you've used, the credit balance will be applied to your following monthly bills.

To remain on the program, all bills need to be paid monthly by the "due by" date or you will be subject to removal from the program and your service may be subject to disconnection for non-payment, at which time, all unpaid usage becomes due and payable.

What happens if I am enrolled in Levelized Billing and I am no longer an NEC service member? If you've used more power than you've paid for by the time you leave, you will receive a bill for the amount due. If you've paid for more power than you've used, the credit balance will be refunded to you by transferring the credit balance to your current active service or a refund check will be issued.

How can I qualify for Levelized Billing? In order to participate in Levelized Billing, you need to have 12 months of electric bill history at the property that you wish to enroll.